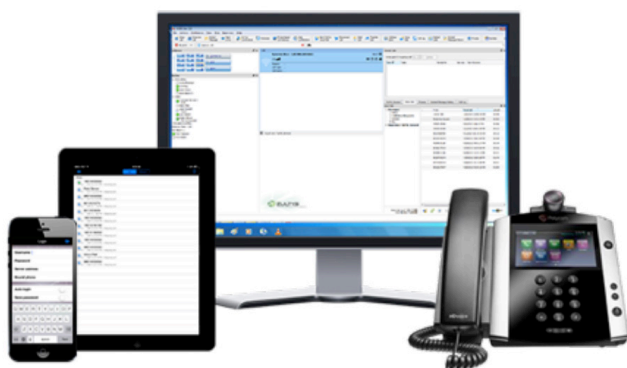# YipTel Phone Systems (PBX)
Feature-Rich, SIP Standard, Custom Phone Systems

Our roots trace back to 1970 when the company was founded as an Interconnect at the divestiture of the original bell companies. Over the last 45+ years we have successfully installed thousands of business phone systems across the country and around the world. During this time, we have perfected the art of listening to our clients' needs and then designing innovative solutions to exceed their expectations.

HOSTED OR PREMISE PBX?

Is a Hosted, Managed or On-Premise PBX solution the right choice? While other providers only offer a single solution and hope you fit in to their box, YipTel delivers Hosted, Managed, and On-Premise solutions to meet our clients diverse needs. Understanding our clients individual needs and applications and then developing the right solution for those needs is where YipTel stands above the rest due the knowledge, experience and the solutions that we provide.

	Hosted PBX	Managed PBX	Purchased PBX
Cost	No upfront capital investment required	No upfront capital investment required	Upfront purchase with lower monthly costs
Equipment	PBX Hosted in the Cloud	PBX equipment on-site (VM or Appliance) in your environment	PBX equipment on-site (VM or Appliance) in your environment
Management	Unlimited Help desk support with full end user management control	Unlimited Help desk support with full end user management control	Pay-per-incident or Unlimited Help desk
Maintenance	Software updates managed by YipTel	Software Updates Managed by YipTel	Software Updates Managed by Customer or YipTel

FINANCIAL FLEXIBILITY

Our custom VoIP solutions can be Purchased, Leased or Hosted (rented) with the flexibility of being delivered with equipment on premise, in a VMware environment or hosted from the Cloud.

SIP STANDARDS

While other platforms lock you in to proprietary equipment YipTel adheres to the industry standards (SIP). This provides unparalleled flexibility in devices and long term investment protection.

FEATURE-RICH SYSTEM

We deliver: Mobile Applications, Multi-Site Connectivity, Call Centers, Conferencing, Advanced Reporting, Disaster Recovery, Call Recording, Desktop Applications, CRM Integrations, Intelligent Routing, Business Intelligence, Fax Server, Softphones, Video Calling, and Easy Administration.

MOBILE APPLICATIONS
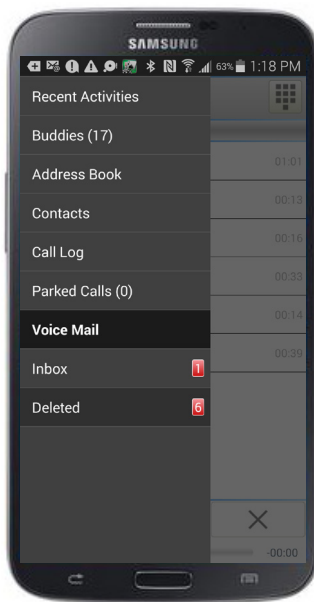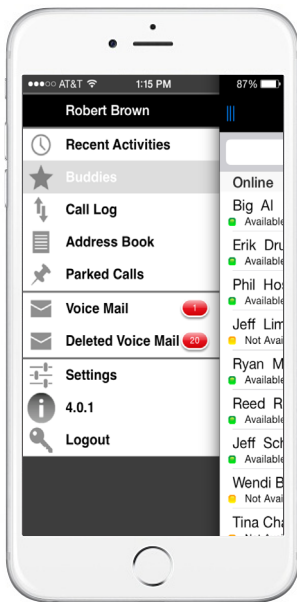
Available Features	VMCloud	MX250	MXSE
User Capacity	10,000	250 Users	50 Users
IP Functionality	Yes	Yes	Yes
Multiple Languages	26	26	26
Support Windows, Apple, Linux OS	Yes	Yes	Yes
Fax Server Termination, Origination, Storage	Yes	Yes	Yes
MXIE Unified Communications Client	Yes	Yes	Yes
Presence, Instant Messaging & Chat	Yes	Yes	Yes
MXconnect™ Use with any phone or softphone	Yes	Yes	Yes
Find Me/Follow Me (destinations)	17	17	17
Call Recording (hours)	Unlimited*	166/400	48 shared
Mobility Unified Communications Mobile Phones	Yes	Yes	Yes
Contact Center With Contact Center Support	Yes	Yes	Yes
Support for TAPI, SIP V.2, CSTA	Yes	Yes	Yes
MXconference™ Integrated Audio Conferencing	Yes	Yes	Yes
MXreport Call Reports Call Attached Data	Yes	Yes	Yes

*Based on customer storage capacity

yiptel.com/premise-and-managed-pbx

1-800-752-6110

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